Wirefr3 Radio Communications Ltd – Hire Terms & Conditions

Company Reg: 10807819

Last updated: 20/02/2026

1. Company Details

Company: Wirefr3 Radio Communications Ltd

Address: 64-68 Akeman Street, Tring, Herts, HP23 6AF

Phone: 01442 864867 / 07747765722

Email: Sales@wirefr3.com

Hours: Open 08:00 · Closes 17:30 pm

2. Definitions

Equipment – any radios, accessories, batteries, chargers, or related devices provided for hire.

Hire Period – the time between equipment collection/delivery and return.

Manufacturer RRP – the official recommended retail price set by the equipment manufacturer.

3. Hiring and Use

Equipment shall be used only for its intended purpose and in accordance with any instructions provided.

You must ensure all users of the equipment are competent and familiar with its safe operation.

You must not alter, modify, or attempt to repair the equipment without written consent from Wirefr3 Radio Communications Ltd.

4. Delivery & Collection

If we deliver equipment, delivery charges may apply.

You are responsible for ensuring someone is available to accept delivery/collection at the agreed time.

Risk passes to you upon delivery or collection. Title remains with Wirefr3 Radio Communications Ltd.

5. Return of Equipment

Equipment must be returned to Wirefr3 Radio Communications Ltd at 64-68 Akeman Street, Tring HP23 6AF by the end of the agreed Hire Period.

The equipment must be returned in the same condition it was supplied, clean, complete, and fully functional. Any label or stickers applied by the hirer must be removed prior to return, cleaning charges will apply otherwise

Failure to return on time may result in additional hire charges.

The hirer must notify in advance any missing, broken or lost items

6. Responsibility for Equipment

You are fully responsible for the equipment from the time of delivery/collection until return.

You must keep equipment safe and secure at all times.

You must not leave equipment unattended in unsecured locations.

7. Loss, Damage & Charges

Lost or Stolen Equipment – You will be charged the full Manufacturer RRP for any lost or stolen equipment.

Broken / Damaged Equipment – You will be charged for repair or, if not repairable, the full Manufacturer RRP.

All charges for loss or damage are payable immediately upon invoicing.

You acknowledge responsibility for the full cost of replacing accessories (docking stations, batteries, chargers, antennas, etc.) if these are lost or damaged.

8. Insurance

It is your responsibility to insure the equipment against theft, loss, and damage for the full value of the equipment.

Wirefr3 Radio Communications Ltd may require proof of insurance before hire commencement.

9. Payment

Equipment hire fees and any agreed deposit must be paid in full prior to delivery or collection, unless otherwise agreed in writing.

Late payment may result in delayed dispatch of your order.

Any deposit paid will be returned within 5 working days once the equipment has been checked and confirmed to be in full working order.

10. Cancellation

Any fixed term hire agreement does not have a cancellation or break clause. We may at our discretion agree an early settlement exit.

Short term hires less than two months musty be paid in advance to secure the booking, there are no refunds. A credit will be applied to the customer account.

11. Loss of Use / Business Interruption

You agree that Wirefr3 Radio Communications Ltd is not liable for any direct, indirect, special, or consequential losses (including loss of business or profits) resulting from any failure, defect, delay, or unavailability of the equipment.

12. Push-to-Talk Over Cellular (PoC) Devices

PoC devices are supplied for hire subject to these terms unless stated otherwise.

You acknowledge that PoC device service depends on cellular networks and Wi-Fi networks, including coverage and reliability.

Wirefr3 Radio Communications Ltd is not responsible for network outages, connection issues, or service disruptions caused by third-party networks.

13. Liability

To the maximum permitted by law, Wirefr3 Radio Communications Ltd's liability for any claim arising out of or in connection with the hire of equipment is limited to the total amount paid by you for that hire.

You agree to indemnify and hold Wirefr3 Radio Communications Ltd harmless from any claims, damages, costs, or expenses arising from your use of the equipment.

14. Termination

Wirefr3 Radio Communications Ltd may terminate this Agreement if you breach any term.

In the event of termination, you must return equipment immediately and pay any outstanding charges.

15. Governing Law

This Agreement is governed by the laws of England & Wales. Any dispute shall be subject to the exclusive jurisdiction of the courts of England & Wales.

16. Acceptance

By hiring equipment from Wirefr3 Radio Communications Ltd, you acknowledge that you have read, understood, and agree to be bound by these Terms & Conditions.